



HELPING HANDS:

News from Hands of Hope

Offering a caring and supportive environment for homeless families working their way out of homelessness

Volume 5, No. 3

P. O. Box 88, Yuba City 95992

www.ychandsofhope.org

April/ May 2010

HANDS OF HOPE BEGINS SECOND YEAR SERVING GUESTS OUR FIRST YEAR IN REVIEW

QUARTERLY REPORT – FIRST QUARTER 2010 -- Monique Figlietti, Service Center Manager

Number of Active Guests	240
Adults	128 (53%)
Children	112 (47%)
Number Households Served	106
Number Families w/Children	48 (45%)
Number Single Women	53 (50%)
Number Childless Couples	5 (5%)

ONE-YEAR ANNIVERSARY REPORT --Judy Joyner, Office Volunteer

March 31, 2009 – February 28, 2010

Number of Guests	407
Number of Guest Visits	1,520
Number of Laundry Loads	1,893

Each of the first twelve months of our being open showed an increase in number of guests served, e.g., we served 73 guests in April 2009, compared to 259 guests served in February 2010.

F.E.W.S. FIRST SEASON DRAWS TO CLOSE

--FEWS Administrative Team

The first season of FEWS (Family Emergency Winter Shelter) sheltered its last guests on Thursday, April 15, 2010. We definitely feel it has been a success, as well as a positive learning experience.

Many churches and community organizations came together providing shelter, food, and supplies for roughly 71 individuals including: 11 families, 25 single women, and 4 couples with no children.

Approximately 200 volunteers from 18 different churches, and 65 Hands of Hope volunteers worked together to make this happen. We had a limited budget, donations coming mostly out of pocket from local church members, but still managed to carry out the season with everything we needed.

With the experience gained, discussions are already underway for offering a similar program for Winter 2010-11. Our deepest gratitude to all help involved, for it

was not possible without every single person's dedication and commitment of time and energy.

F.E.W.S. GUEST STATS

With just a week remaining in the family emergency winter shelter program, we can report the following statistics:

No. of nights open		
December 15, 2009 to April 6, 2010	113	
Total Shelter-Nights provided	1,076	
Total Individual guests	71	
Including:		
Single Women	25	
Couples	4	
Families with Children	11	
Ranging in age: 12 days to 70 years		
Average No. of Guests per night	9.5	

We think that's pretty good for our first season!

CLAP YOUR HANDS FOR HANDS OF HOPE



- At its annual "Local Heroes" awards breakfast (coincidentally the first anniversary of HOH being open to guests), Three Rivers Chapter of American Red Cross honored HOH and our volunteers with a "**Community Services Hero Award.**" Red Cross Executive Director Martha Griese is pictured left presenting the award to Mike & Sue Mannshardt.
- President Mike Mannshardt was presented with a "**Distinguished Community Service Award**" by Delta Kappa Gamma Society (a professional society of women educators)
- HOH has received a **\$10,000 Pepsi Refresh grant** from John and Ellie Cary to purchase a much-needed passenger van.

(tear off and return to: **HANDS OF HOPE, P O Box 88, Yuba City CA 95992**)

THANK YOU FOR OFFERING HOPE TO HOMELESS FAMILIES IN SUTTER & YUBA COUNTIES

_____ \$ No amount is too small -- cathedrals are built brick by brick!!! _____ Friend (\$100-\$500) _____ Neighbor (\$500-\$1000)
 _____ Partner (\$1000-\$10,000) _____ Cornerstone (\$10,000-\$20,000) _____ Builder (over \$20,000) _____ Other \$ _____
 _____ I would like to contribute monthly as noted \$ _____ /month Please send me envelopes.
 _____ I would like to remain anonymous.
 _____ This gift is in memory/honor of _____ (indicate name and/or special occasion)
 Please send acknowledgment card to (Please print name and complete mailing address): _____

_____ I would like HANDS OF HOPE to speak to my/our organization (name of Organization): _____
 _____ I would like to volunteer (list areas of interest): _____
 _____ I would like to help with "in-kind" donations (please call office, 530/755-3491, to inquire what's needed)

All gifts to HANDS OF HOPE are tax deductible as allowed by law (Federal Tax ID #20-3192107)

Hands of Hope is a Yuba Sutter United Way Affiliate

NEED FOR HOH SERVICES CONTINUES TO RISE --Monique Figlietti, Service Center Manager

As we enter our second year of operation, we are now open 18 hours/week (Tuesday - Thursday, 12 - 6 pm) – a sign of the growing need in our community for the services Hands of Hope offers. With the close of both the Cold Weather Shelter Project at Richland Housing and FEWS at the FireHouse, we have seen a surge in the number of our guests, including more and more people trying to get into shelter or housing.

Losing their winter shelter contributes to the stress of our guests, and we would like to make Hands of Hope an even friendlier place by having once a month birthday celebrations, and an occasional party seasonal party for the kids. Our present volunteers are maxed out with the day-to-day work. For those of you who are not able to volunteer on a regular basis, this could be an opportunity to volunteer as part of a party organizing committee, for birthdays or other celebrations. If you would like to help out in this way, please contact me at yhandsofhope@sbcglobal.net, or call Hands of Hope at 755-3491.

Also, if there is anyone who has a computer desk (L-shape) that you want to get rid of, we would be more than happy to take it off your hands. Please call the office at 755-3491.

HOH WISH LIST -- Barbara Paterson, Guest Advocate Chair

- Financial Support – please see “donor tear off” at bottom of page one of this newsletter
- Tampons, diapers sizes 3, 4, 5, 6, baby wipes, toilet paper, paper towels
- Tide liquid High Efficiency (HE) laundry detergent, dryer sheets, spray stain remover for clothes
- 33 gal. garbage bags
- Bottled water, individual juice boxes, 12 oz. styrofoam cups, cup-of-soup noodles, individual snacks, large boxes of forks and spoons, fresh fruit, microwave popcorn, sugar substitute packets
- New or gently used children’s and women’s clothes for SPRING, all sizes; special need for xxl, xxxl women’s clothes and underwear, easy pull on pants
- Men’s and women’s deodorant, regular sizes of body wash, shampoo and conditioner, body lotion
- Quality “gently used” towel sets, kitchen items
- Gift cards from local stores, fast food places, gas stations, pre-paid Visa cards
- Backpacks, sleeping bags

Thank you for your interest in helping our guests at Hands of Hope. We appreciate your bringing your donated items to the Center during our open hours: Tues., Wed., or Thurs., 12 – 6 pm.

BUDGET REPORT--January/February 2010

-- Evelyn Cosner, Treasurer

	<u>Jan. 2010</u>	<u>Feb. 2010</u>
Income	\$10,210	\$3,652
Expenditures (rent, Utilities, maintenance, Insurance, guest services)	<\$ 6,390>	<\$4,437>
Net Income	\$ 3,820	<\$ 785>

At the beginning of the year (but not in time to be reflected in the last HOH newsletter Budget column), we received sizable donations from: **Ridge and Marjory Harlan Charitable Remainder Trust, \$2,500; Damaris Baral, \$1,500; David and Gail Ernstm, \$1,000.** We continue to thank all our donors--no gift is too small or too large!

BRIDGES TO HOUSING -- Arlene Hite, HOH Liaison to Bridges to Housing

Since we opened our office at Hands of Hope in February, we have assisted five families in getting into housing by providing rent deposit money: 2 in a mobile park (one in a donated motor home), 2 in houses and 1 in an apartment. We are in the process of identifying properties for an additional 3 families.

Our need at present is for groups, e.g., realtors, civic organizations, building associations, businesses, etc., to set up a separate “rent deposit fund” for helping folks get into housing. It is not only a hand up, but an opportunity to give hope to people who have little to be hopeful for.

Each organization will maintain its own fund; landlords receive the deposits, then, pending condition of the property, the deposits are returned to the funding group when the client moves.

We also need volunteers to help in the office. Call 530/682-3834 or email bridgestohousing@gmail.com.

From the President: I am honored to have the last word in this report of Hands of Hope’s first year of service. Two hundred building partners and volunteers helped us open our doors. A hundred trained and certified volunteers operate our service center, staff the portal for Family Emergency Winter Shelter, and are the “Hands” in “Hands of Hope.” Hundreds more supporters and donors throughout the community are the financial foundation that carries us forward. There is so much more we want to do to intervene in the lives of local families and individuals working their way out of homelessness. Please join us. --Mike

**Hands of Hope
P.O. Box 88
Yuba City CA 95992**

**NONPROFIT ORG
US POSTAGE PAID
YUBA CITY, CA
PERMIT NO. 65**

RETURN SERVICE REQUESTED